



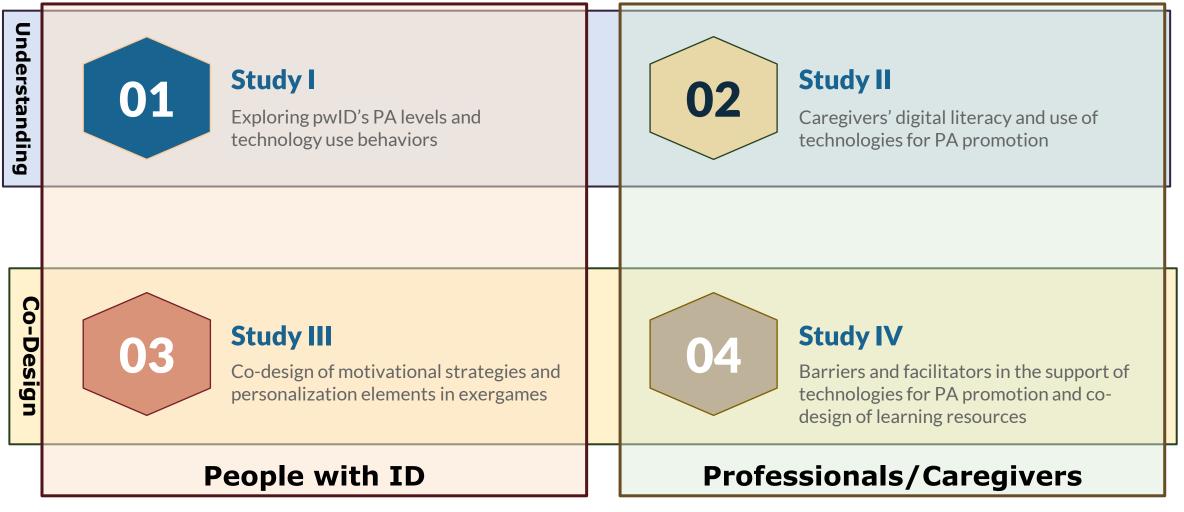
## MOVE-IT Project

Physical activity promotion through digital solutions

Name

This project has been funded with support from the European Commission. This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

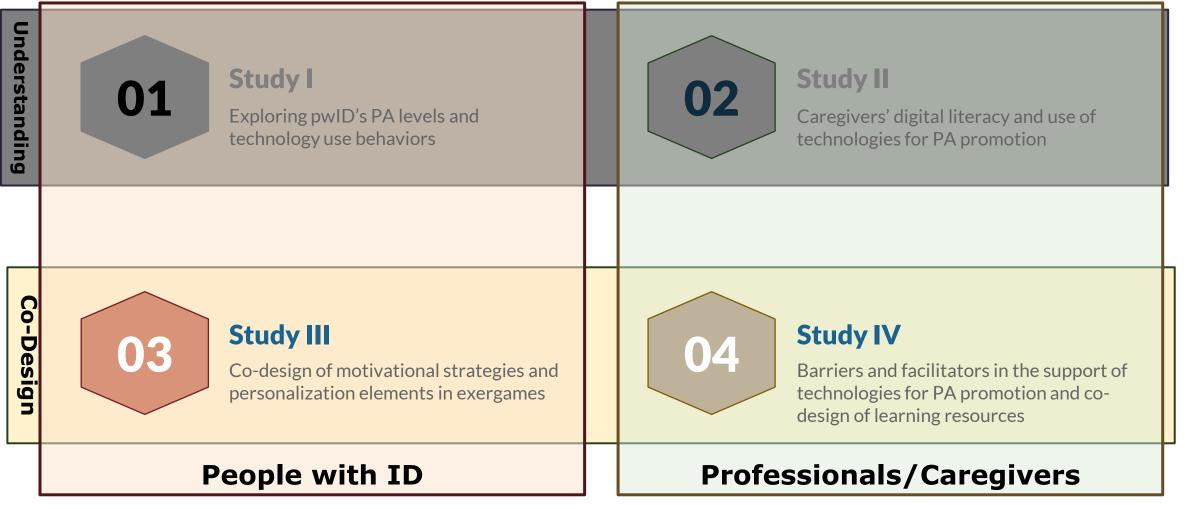
#### **Studies**







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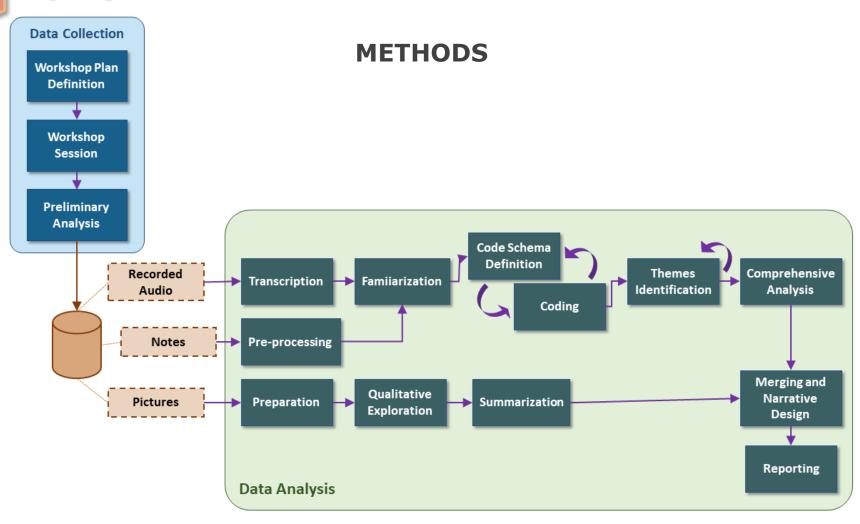




**Mel T** 



Co-design of motivational strategies and personalization elements in exergames



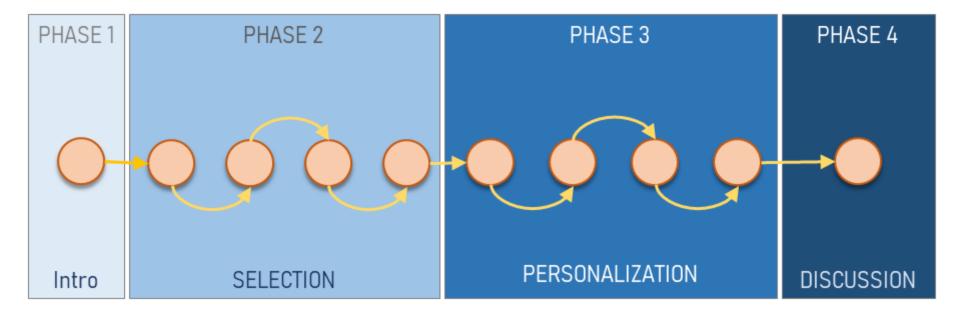




03

Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP STRUCTURE**



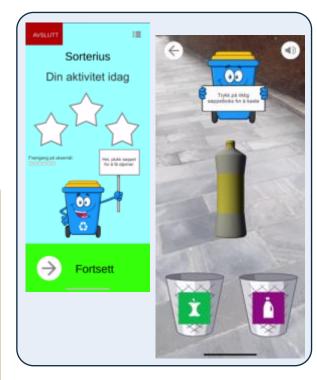






Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP ACTIVITIES - SELECTION**









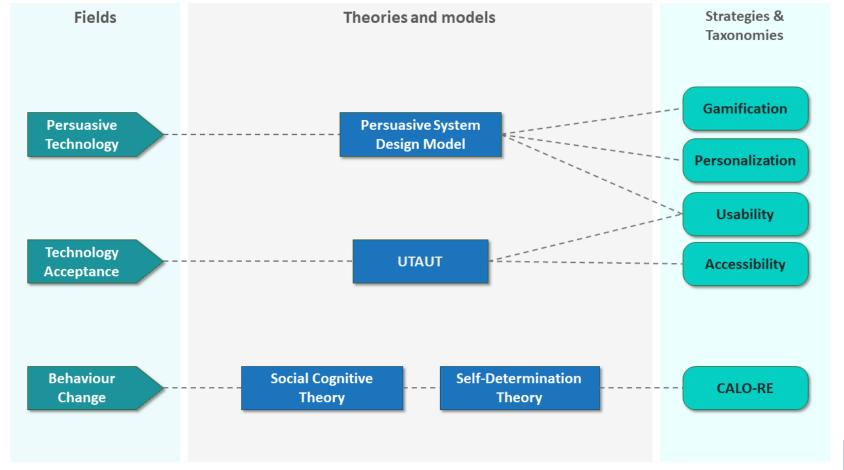


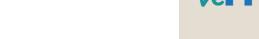




## Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP ACTIVITIES - PERSONALIZATION**









## Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP ACTIVITIES - PERSONALIZATION**



Behavioral Change



Gamification



Personalization









Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP ACTIVITIES - PERSONALIZATION**











Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP ACTIVITIES - DISCUSSION**



Feedback on workshop plan





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#### **WORKSHOP SESSIONS IN NUMBERS**

4 Workshop sessions

+4 Hours of audio-recordings

Adults with ID (8 mild & 4 moderate)

**59** Comments

4 Moderators

142 Pictures (Data)

4 Professionals

27 Codes

10 Subthemes

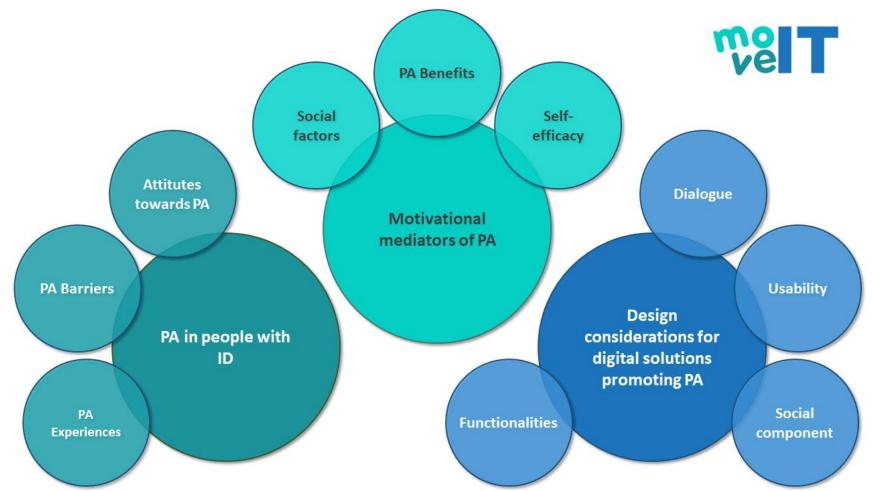
3 Themes





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Co-design of motivational strategies and personalization elements in exergames

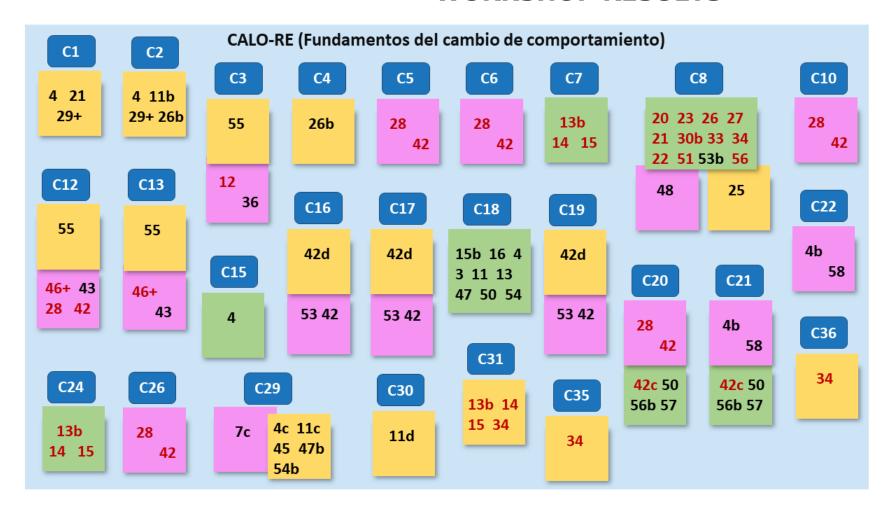






03

Co-design of motivational strategies and personalization elements in exergames



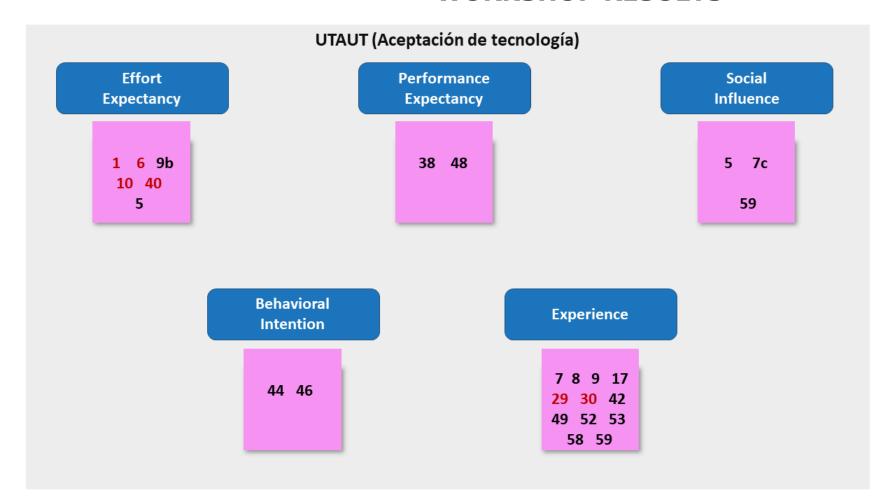








Co-design of motivational strategies and personalization elements in exergames

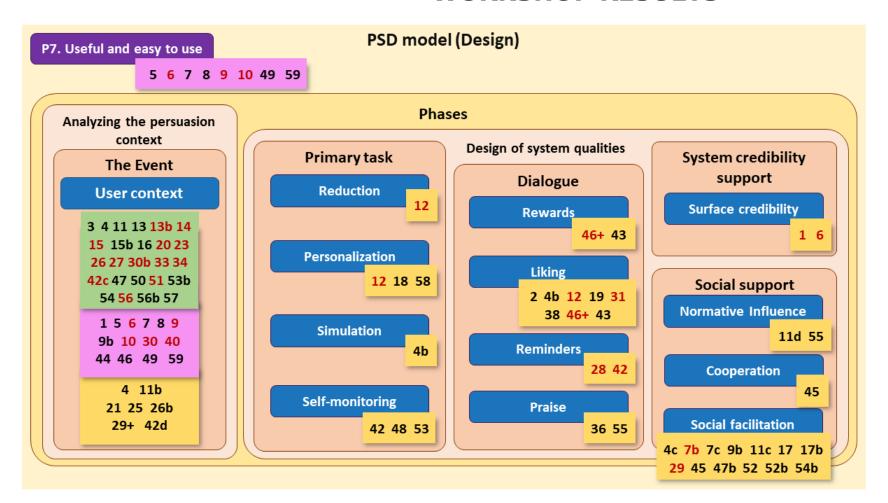






03

Co-design of motivational strategies and personalization elements in exergames







Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP RESULTS - SUMMARY OF MAIN FINDINGS**



- All digital solutions were selected
- Digital solutions promoting outdoor PA were preferred
- Participants liked avatars and themes









Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP RESULTS – SUMMARY OF MAIN FINDINGS**

PA in people with ID

- Positive attitude towards to PA
- Previous experiences and habits
- Instructions on how to perform PA could be not welcomed (just for complex tasks or limitation)





Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP RESULTS - SUMMARY OF MAIN FINDINGS**

PA in people with ID

- Barriers:
  - Physical limitations
  - Cognitive limitations (understanding PA)
  - Age
  - Lack of motivation
  - Treatments
  - Weather conditions (heat)





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#### **WORKSHOP RESULTS – SUMMARY OF MAIN FINDINGS**

Motivational mediators of PA

- Knowledge about PA benefits (weight management and corporal image)
- Relationship with healthy eating behavior
- Digital solutions promoting outdoor PA were preferred





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#### **WORKSHOP RESULTS - SUMMARY OF MAIN FINDINGS**

Motivational mediators of PA

- Self-efficacy:
  - Self-monitoring
  - Motivation
  - Temporal planification
  - Understanding PA tasks (effort management)
  - Doubt resolution
- Social support





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#### **WORKSHOP RESULTS - SUMMARY OF MAIN FINDINGS**

Design considerations for digital solutions promoting PA

- PwID without experience using mobile technologies reported more difficulties to use digital solutions
- Difficulties
  - Screen navigation
  - Perceive and understand the meaning of visual elements
  - App configuration (complex task requiring support)
  - Time management (accessibility)
- No problems
  - Basic tasks
  - Audio elements (preference)





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#### **WORKSHOP RESULTS - SUMMARY OF MAIN FINDINGS**

Design considerations for digital solutions promoting PA

- Functionalities:
  - Time management (complex)
  - PA monitoring
  - Activity history
  - Motivational messages
  - Adaptation (activity difficulty)
  - Instructions (mixed opinions)
  - Environment preparation
  - Emotion management





Co-design of motivational strategies and personalization elements in exergames

#### **WORKSHOP RESULTS – SUMMARY OF MAIN FINDINGS**

Design considerations for digital solutions promoting PA

- Dialog and visual design:
  - Reminders (optional)
  - Positive reinforcements (points)
  - Leaderboards (real users)
  - Challenges (sorted by difficulty, rejection, and adapted)
- Social components
  - Support
  - Comparisons (mixed reactions)
  - Social events information





# Study III Co-design of motivational strategies and personalization elements in exergames

#### RECOMMENDATIONS

- Usability and accessibility
  - Early testing
  - Simplify graphical user interfaces
  - Reduce number of visual elements
  - Avoid to distractions
  - Highlight interactive elements
- Training
  - Support for app installation and basic tasks
  - Initial training sessions

- Configuration
- Time management
  - Support on basic time management (optional)
  - Support on PA planification
  - Reminders (if included, option to disable them)
- Effort management
  - Reduce number of activities requiring different effort levels
  - Adapt difficulty to each individual





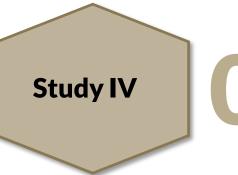
#### **RECOMMENDATIONS**

- Social component
  - Information about PA events
  - Leaderboards (optional)
  - Collaborative activities
- Contents
  - Adapted information
  - No repetitive information
  - Environment preparation (optional)
  - Motivational messages
  - Audible

- Self-monitoring
- Progress toward the objective
- Activity history
- Rewards (points)
- Adapted challenges (sorted by difficulty and "rejectable")
- Information about PA benefits
- Emotional management (if possible)

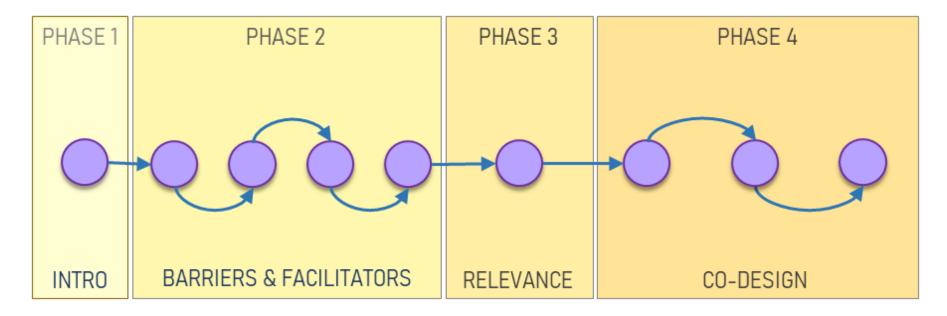






Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### **WORKSHOP STRUCTURE**







Study IV

04

Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

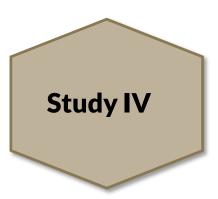
#### **WORKSHOP ACTIVITIES - BARRIERS & FACILITATORS**











Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

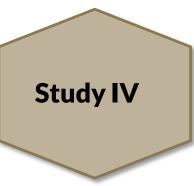
#### **WORKSHOP ACTIVITIES - CLASSIFICATION & RELEVANCE**







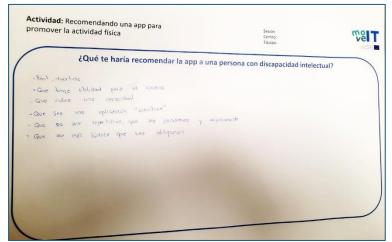


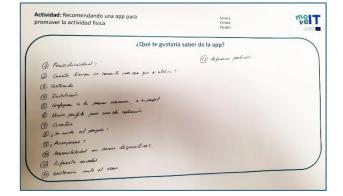


Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### **WORKSHOP ACTIVITIES – Co-Design (I) (Recommendation)**













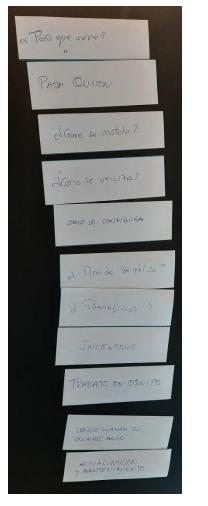
Study IV

04

Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

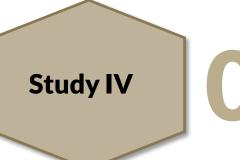
#### **WORKSHOP ACTIVITIES - Co-Design (II) (Learning Content)**







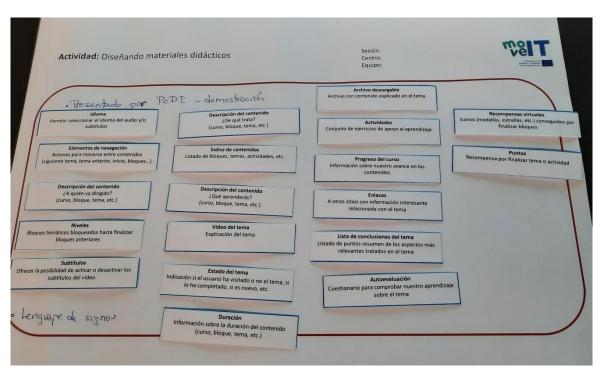




Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### **WORKSHOP ACTIVITIES – Co-Design (III) (Educational resource)**













Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### **WORKSHOP SESSIONS IN NUMBERS**

3 Workshop sessions

**14** Professionals

2 Moderators

+3,5 Hours of audio-recordings

66 Comments (Posits)

13 Classes (Barriers & Facilitators)

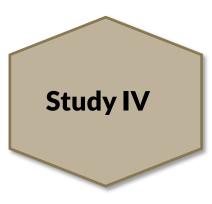
**56** Recommendation items

27 Items (Info needs)

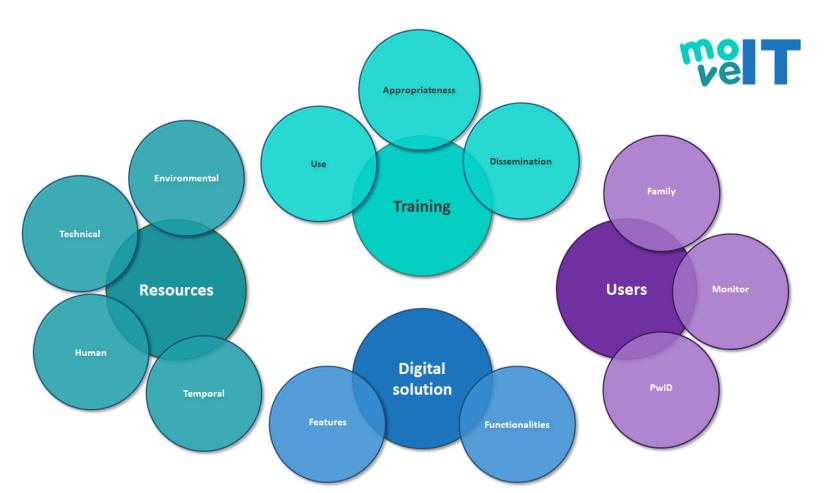
Components (co-design)







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources









Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources



- Environmental:
  - Adapted PA rooms
- Technical:
  - Internet connection
  - Devices
  - Device fragility
  - Other technical resources
- Temporal:
  - Lack of time for supporting users with PA activities and use of the digital solution







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources



- Human:
  - Responsible for the new "service" in each center
    - Knowledge in the use of the digital solution
  - Person with experience in PA
  - Staff needed to integrate the new "service" in the center
  - Person with technical background (computer science)
  - Responsible for the devices (charge, maintenance, etc.)
  - Technical support







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

Training

- Use of digital solution
  - Setting and configuration
- Potential users (intended for)
- Appropriateness of digital solution for each individual
- Why this digital solution? (alternatives)
- Basic information about the digital solution
- How to promote the use of the digital solution among users?
- Benefits of the use of the digital solution







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### **WORKSHOP RESULTS – BARRIERS & FACILITATORS**

Digital solution

- Features:
  - Cost
  - Errors
    - Technical issues
    - Support
    - Tolerance to errors
  - Usability
    - Ease to use
    - Autonomous use
    - Intuitive

- Features:
  - Personalization
    - Preferences
    - Needs
  - Adaptation
    - Individual's skills
    - Individual's capacities







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### **WORKSHOP RESULTS – BARRIERS & FACILITATORS**

Digital solution

- Functionalities:
  - Social
    - Communication (Video calls)
    - Promoting social activities
  - Context-awareness
    - Outdoor activities (weather conditions)
  - Rewards and reinforcements
    - Challenges
    - Adherence and engagement
    - Carefully designed (no too much)

- Information
  - Benefits of PA
  - Audio
  - No advertising







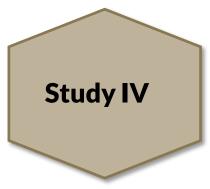
Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

Users

- Motivation (user and supporting people)
  - Use of digital solution
  - Being physically active
- Family makes decisions
  - Overprotection
  - Monitoring the use of technology
- Digital divide
- Fatigue







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

## What do you want to know about the digital solution?

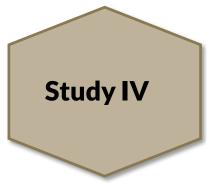
#### **WORKSHOP RESULTS – Co-Design (I)**

- How to use (usability)
- Requirements
  - For users
  - For institution
- Targeted population
- Number of potential users
  - Profiles/devices
- Benefits of the use
- Language (accessibility)
- Frequency of use
- How to install it

- How to configure it to each individual
- Support (user errors and bugs)
- Content
  - Activities (main tasks and challenges)
  - Rewards
  - Levels of difficulty
    - Automatic change of levels
  - Feedback
    - Progress
  - Avatar







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

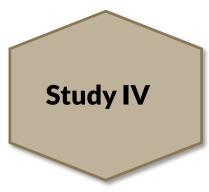
What would make you recommend the app to a colleague?

#### **WORKSHOP RESULTS – Co-Design (I)**

- Benefits
  - Health outcomes
  - Improved healthy eating behavior
- Integration with other workshops
- Autonomous use (reduced support)
- Acceptance (center/institution)
- Allows to spend more time with more dependent people
- Innovative service
- Ease to use and intuitive
- User experience







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

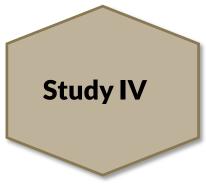
## What would make you recommend the app to user?

#### **WORKSHOP RESULTS – Co-Design (I)**

- Ease to use
- Benefits
  - Meeting their needs
- Breaking monotony
- Rewards and positive feedback
- User experience Attractive app
  - Motivation, appearance, ...
  - Fun (dynamics, challenges,...)







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

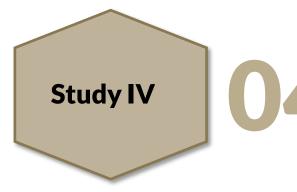
#### **WORKSHOP RESULTS – LEARNING CONTENTS**

- Targeted users [A, C]
- Objective [A, C]
- Collaborative work [A]
- Benefits [A, B]
- Configuration [A, C]
  - Adapt to each individual [C]
- How to use it [A, B, C]
  - Tutorial or use case [B, C]
  - Login/password (several users) [B]
  - Use time recommendation [C]

- Rewards [A]
- How to install it [A, C]
- Technical support [A, B, C]
- Update and maintenance [A]
- Where to use it [A]
- Levels (difficulty, progress, ...) [B]
- Activities (different types, ...) [B]







Barriers and facilitators in the support of technologies for PA promotion and co-design of learning resources

#### RECOMMENDATIONS

- Deep understanding of the barriers in Training resources each institution
- Define clearly targeted population
  - PA considerations
- Define clearly the objectives and types of physical activities
- Define requirements (especially technical ones)
- Define the potential benefits of the use
  - Health outcomes
- Foundations and scientific evidence

- - Tutorial
    - Installation, configuration, and use
  - Use cases
    - New service delivery
    - Example of intervention
    - How to motivate users
  - Technical issues
    - How to contact with technical support
    - FAQs







### Thanks!

Any questions?











